

THE ADVISORY COUNCIL ON AGING MONTHLY MEETING

Monday, June 11, 2018
2:00 P.M.
Large Conference Room

Coastal Bend Council of Governments
Area Agency on Aging of the Coastal Bend
2910 Leopard Street; Corpus Christi, TX 78408

MINUTES

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- I. Call to Order. 2:03 p.m.
 - II. Pledge of Allegiance.
The Pledge of Allegiance to the National flag was led by Council Members.
 1. The Pledge of Allegiance to the Texas State flag was led by Council Members.
 - III. Minutes of the May 14, 2018 Meeting.
Chair Cindy Payne motioned for the approval of the April 09, 2018 Minutes.
Motion to accept the minutes made by Anna Marie Silvas, seconded by Chuck Schulz, motion passed without opposition.
 - IV. Chairman's Report.
 1. **Welcome Visitors/Guests –Viola Monrreal**
Acknowledged Marcy Santos with Nueces County, Marcos Gonzalez with CACOST, and Lisa Oliver with City of Corpus Christi.
 2. **Advisory Council Provider Performance Review Report–Explanation of services rendered and completed objectives for FY17 Closeout Report& FY18 Status Report- Nueces County Senior Community Services- Marcy Santos**
Ms. Santos, Assistant Director of Nueces County Community Services. Service rural area of Agua Dulce, Banquete, Petronilla, Bishop, Driscoll. Assist with Congregate, Home Delivered Meals and Transportation. Edward Herrera is Director and handles finances and numbers, Ms. Santos takes care of operations. 5 Centers, Robstown, Banquete, Driscoll, Agua Dulce, Bishop. Services surrounding areas of Petronilla, Rancho Banquete, Calallen. Operates on a budget of almost \$1,000,000 including the building, vehicles, food, salaries, etc. The program provides approximately 125 Congregate meals each day to 5 centers, that meet the 1/3 recommended daily allowance requirement. Nueces County has also been contracted to deliver the Title III meals with the Area Agency on Aging since 1987 and the Title XX meals. Main kitchen is located at the Robstown center and operates with 3 full time employees. Approximately 240 home delivered meals are prepared daily. Also RSVP senior volunteer and staff that assist in packing the meals and serving the congregate meals. Additional benefit of program is the daily contact with staff. Staff is trained to report anything out of the ordinary. The county provides training for First aid, CPR, and AED, defensive driving. ADA training. Emergency/disaster training. County provides vans for meals. Congregate meals are delivered to centers. 4 different routes that cover 800 sq. miles outside the City of Corpus. Each center provides variety of activities. Transportation is also provided for shopping, recreational and medical needs. Home bound clients are now served 5 days a week, including holidays. In Attachment A shows the performance report for 6 months. The columns show units and percentage of benchmarks. Served 928 Congregate, 967 Home delivered, and 272 transportation. Estimated persons served 155 Congregate, 176 home delivered, 100 transportation for 2018. Right on track at 58%.
 - V. Action Item(s).
 1. **WellMed Charitable Foundation funding- Viola Monrreal**
Ms. Monrreal address the council on being notified last week about receiving funds from WellMed after submitting an application request. Did not receive the \$20,000 request for the Del Mar Care Lab, but did received \$20,000 for additional assistance for Hurricane Harvey evacuees. Went through categories of calls that were needing assistance unavailable through other agencies. Examples, replacing electrical box, rent, deposits, ramps, gift cards for food, clothing, etc. Asking for approval to proceed with funds once actual contract is received and signed by Mr. Buckner.
Motion to accept the WellMed Charitable Foundation funding made by Rebecca Mayss, seconded by Inez Garcia, motion passed without opposition.

VI. Staff Reports.

1. Older Americans Month Celebration- Viola Monrreal

Mrs. Monrreal acknowledges Older Americans Month Celebration. The packet includes flyers provided in recognition of Older Americans Month. Offers a celebration of cake and punch for thanks for being involved in the community as Older Americans. Each page touches on topics and ideas to reinvent yourself after retirement or to utilize your skills even after retirement. There is a website provided as well that has more information on Older Americans Month.

2. Aging in Texas Conference- Viola Monrreal

Mrs. Monrreal shares from July 11th-July 13th the Aging in Texas Conference. It will be hosted here in Corpus Christi. Good opportunity to get some training and hear some excellent speakers from all over Texas. The draft Agenda was just received before the ACoA meeting and there are presentations being submitted for consideration. There will be around 41 presentations covering different areas such as nutrition, aging, disability, the hurricane, collaboration for assistance before and after Harvey. Directs members to packet to information regarding the registration and sponsorship packets. \$275 for registration, does not include lodging. When conference is held outside of Corpus Christi about 4-5 staff are sent. This year, because travel and per diem and hotel are not involved, considering sending more staff. *Inez Garcia asks when the deadline is for registration, sees the deadline for refund or half refund but not for registration.* Mrs. Monrreal states she will find out. Due to budgeting and timing, our staff have not been registered yet. *Jesus Leija asks about the agenda.* Mrs. Monrreal explains it is still in draft form but when it is finalized we can get it to members via email or mail. If members have not yet given Monze their email address, please do so ASAP.

3. Ombudsman Position/New Hire-Viola Monrreal

Mrs. Monrreal explains recently our Ombudsman resigned and went back to the state. There has been an offer made to a young lady from San Antonio that is wanting to relocate back here since her family is from Hebbronville. The background checks, reference checks, and drug tests. Start date June 11th contingent upon all checks being clear. In previous meeting it has been shared about some of the controversy with the state with this particular program. All except 4 of Ombudsman programs are housed within an agency. This position is directly monitored by the state. Everything done on a daily basis is monitored by the state Ombudsman office. In plans for the future, so as not to be behind until position is filled, agency made a staff certified to be able to continue returning calls or looking at files. Sylvanna Gonzalez has stepped into the roll in interim until new hire in house. *Ana Marie Silvas asks about Ombudsman and what services offered for clients in facility with Dementia.* Mrs. Monrreal explains it depends if there is an issue with the facility. Ombudsman usually there on sight to meet with family members and see what is going. They work directly with the state, therefore there are strict guidelines in order to protect that person in the facility.

4. VRPM Program-Viola Monrreal

Mrs. Monrreal speaks on the Volunteer Risk and Program Management is now a requirement of the SHIP program. This is the funding for some of the Benefits Counseling. There was question on whether or not the funding would continue, and yes, at least for this year. Still have yet to receive the NFA from the state. State said to keep doing work but wait to bill. Looking to generate trained volunteers for some of the work to assist staff. For example, presentations and outreach activities. So that the certified Benefits Counselor does not need to be out of the office and can help more clients. Process of policies and procedures are being put together.

5. Lifespan Respite Summer Camp Update-Viola Monrreal

Mrs. Monrreal explains originally had not received quite as much as in past for program. Received about \$18,000 in funding versus about \$122,000. Initially the ADRC steering committee group decided to focus on assisting individuals under the age of 60, and work with Behavioral Health Center of Nueces County. Due to their turn around in having to fill 14 positions, they informed ADRC they were not able to work with collaboration at this time. To use the funds elsewhere. Went to Catholic Charities for summer camp for persons with disabilities. With the \$5000 set aside for BHCNC use for clients for the summer camps. Looking to serve 45-55 clients with funds available in June or July.

6. HHSC Monitoring Completion-Viola Monrreal

Mrs. Monrreal speaks on the monitoring with the State and experience with having to write new policies and procedures for a purchased ad in yellow pages where the phone number was listed without permission. Submitted updated policies and procedures, and email was received on Wednesday and HHS monitoring has completed the review and the updated policy has been accepted and there are no further actions need to be made at this time. So this issue has been put to rest.

7. Saying goodbye to some friends-Viola Monrreal

Many in this room had the pleasure of knowing and working with two ACoA members, Mr. Alberto and Mrs. Elia Gutierrez. Handout available with information on each and obituary. We were notified recently of their passing. They had moved to Austin near their children and both were diagnosed with Dementia and died days apart from each other.

8. Benefits Counseling~ "Medicare Hot Topic" of the Month-handout

Handout provided for Older Americans month with information on coming of age at 65 for Medicare. Stated to feel free to contact either Letty or Sylvanna should ACoA members have any questions.

Mr. Leija asks about the Neighborhood group that presented to ACoA if anything has been done with them yet. Viola explains David is working directly with that group. They met internally with staff to see about funding and see about how many ramps could be done in order to move forward.

VII. Committee Reports.

1. TSHL / Advocacy Committee Report- Mark Walsh

Mr. Walsh addressed the ACoA to handout from the TSHL that shows resolutions taken to the state legislature. Mrs. Carolyn Dorsey went to this session and explained it makes you aware of the issues and the quality of research and background was impressive. Mr. Saenz went as well.

VIII. New Business

1. Birthdays- Viola Monrreal/ Monzeratt Silgero

Ernesto Morales-April 7, Harry Alfeo-April 17, Jesus Leija-April 19, Frances Morrow-April 23, Nina Trevino-April 30, Mark Walsh-May 4, Cynthia Rios-May18

IX. Announcements.

1. Reminders and Misc.- Monzeratt Silgero

Meeting June 11th at 2:00pm.

2. Cindy Payne announces the Miss Senior Coastal Bend needing 6 more contestants.

3. Anna Marie Silvas explains she was hacked and wants the ACoA to be aware.

4. Felipa announces an Elder Care options seminar, handouts posters with information

5. Richard Alonzo announces a Hospice workshop and hands out flyers for event coming up.

6. Lisa Oliver announces in observance of Older Americans Month, the City Council is having a Proclamation read. May 18th hosting chair Volleyball tournament at Ben Garza Gym. May 24th Aging Symposium hosted at First United Methodist Church.

X. Adjournment.

Cindy Payne adjourned the ACoA meeting at 3:35pm.